

General Terms and conditions AquaConSoil 2025

Article 1 Definitions

1.1 AquaConSoil 2025: is organized by legal entity Deltares (Chamber of Commerce 41146461), with its registered office in DELFT and with offices at Boussinesqweg 1, 2629 HV, The Netherlands.

1.2 Visitor: the natural person who has purchased and / or is in possession of an admission ticket for an event and / or activity organized by AquaConSoil 2025 and who has the right to access this part of the event and / or the ancillary activity;

1.3 Agreement: the agreement concluded between AquaConSoil 2025 and Visitor and/or between AquaConSoil and the Exhibitor;

1.4 Event: a multiple day conference, organized by AquaConSoil 2025;

1.5 Admission Ticket: a document and / or QR-code provided by AquaConSoil 2025, which gives access to – and entitles to attend – the Event;

1.6 Admission Fee: the fee paid to AquaConSoil 2025 for the Admission Ticket;

1.7 Location: the place where the Event is held, including all terrains, access roads, spaces, and fields around it;

1.8 Public: all online and physical spectators, audience, presenters, sponsors, exhibitors, and / or third parties present at the event;

1.9 Exhibition: event where goods and services are exhibited and demonstrated to the public;

1.10 Exhibitor: company, organization or person who has a booth at the Exhibition.

1.11 Exhibition Fee: the fee paid by an Exhibitor to AquaConSoil 2025, for allowing participation to the Exhibition and a specific booth location;

1.12 Rental Fee: the fee paid by an Exhibitor for the rental of booth equipment and furniture.

Article 2 Applicability

2.1 These General Terms and Conditions apply to all offers and all Agreements, including all services, actions, deliveries and activities of AquaConSoil 2025 in connection with the Event. Please read these General Terms and Conditions carefully and make sure that you understand them before you submit a Registration Form for an Admission Ticket or for the exhibition and/or Event. We recommend that you print a copy of these General Terms and Conditions for future reference.

2.2 These General Terms and Conditions also apply to the Agreement, if it is concluded by means of – and / or the Visitor buys an admission ticket via our official AquaConSoil website and / or the Exhibitor fills in the registration form at our official AquaConSoil website. Where you purchase Event tickets on behalf of another delegate or multiple delegates (the Delegates”), such Delegates will be bound by these General Terms and Conditions and any terms and conditions stated on the Registration Form and you agree to procure their compliance with the same;

2.3 The applicability of the Visitor’s or Exhibitor’s terms and conditions is explicitly rejected, unless AquaConSoil 2025 has agreed to this in writing;

2.4 AquaConSoil 2025 is entitled to give certain groups or persons priority in the registration or admission and / or to organize parts of the congress and / or meetings that are not publicly accessible;

2.5 Deviations from these General Terms and Conditions are only binding if and insofar as AquaConSoil 2025 has explicitly agreed to this in writing. A deviation expressly accepted in writing by AquaConSoil 2025 only relates to the Agreement for which AquaConSoil 2025 has accepted the deviation;

2.6 Additional Terms and Conditions may apply to these General Terms and Conditions. These will, where appropriate, be communicated with the conference or meeting information and / or on the registration form and / or on the website;

2.7 These conditions can be changed by AquaConSoil 2025. An announcement will be made by means of a notice on the AquaConSoil 2025 website. The relevant version number is stated at the bottom of the relevant conditions.

2.7 Any queries regarding the Event, Exhibition or the General Terms and Conditions, including any special access requirements, should be sent to aquaconsoil@deltares.nl prior to you submitting a Registration Form.

Article 3 Admission Ticket for Visitors

3.1 Registration for AquaConSoil is valid after the organizers received the applicable fees. An Admission Ticket will be provided once full payment has been made. Prices shown on the website are excluding VAT, during payment the buyer must pay the VAT and service costs in addition to the fee;

3.2 The Admission Ticket is and remains the property of AquaConSoil 2025 at all times;

3.3 The Admission Ticket is issued once and gives access to the Event for all days of the Event. The Event will take place from the 16th of June until the 20th of June 2025;

3.4 The Admission Ticket is strictly personal and only gives access to those who show the Admission Ticket for the first time at the start and / or entrance of the Event. In case a registered delegate is not able to attend the conference, the Admission Ticket may be transferred to another person from the same organisation only if AquaConSoil 2025 has been notified before the start of the Event and has replied with a written permission;

3.5 The Admission Ticket provides access to the Event to Visitors older than 18 (in words: eighteen) years old;

3.6 Unless otherwise stated within your Registration Form, the Admission Fee covers your entry for the duration of the Event only and is exclusive of all travel, accommodation, insurance and other costs (all of which must be arranged and met by you);

3.7 Where a Fee applies to your booking, you shall pay the Fee in full without any deduction or withholding except as required or permitted by law. We may, without limiting our other rights or remedies, set off any amount owing to us by you against any amount payable by us to you;

3.8 From the moment the Admission Ticket is issued to the Visitor, the risk of loss, theft, damage, and misuse rests with the Visitor;

3.9 AquaConSoil 2025 only guarantees the validity of an Admission Ticket if it has been purchased and / or ordered from the (advance) sales address officially recognized by AquaConSoil 2025. The burden of proof in this regard rests with the Visitor;

3.10 AquaConSoil 2025 reserves the right to set a maximum for the number of Tickets per person;

3.11 Cancellation is possible under the following conditions:

- In case of cancellation at the latest 60 days before the conference starts: fees will be refunded after deduction of a 30 euros cancellation fee;
- In case of cancellation between 61 and 30 days before the conference starts: 50% of the fees will be refunded;
- Registrations cancelled less than 30 days before the event will not be eligible for a refund;

3.12 Starting times, as stated on the Admission Ticket, are subject to change;

3.13 AquaConSoil 2025 can decide to grant others an (exclusive) discount or free access, without other participants being able to derive any rights from this. This will be communicated with the conference information or meeting information and / or on the registration form, possibly with additional conditions;

Article 5 Prohibition of / or resale Admission Ticket

5.1 The Visitor is not permitted to use the Admission Ticket other than with the written permission from AquaConSoil 2025 to sell or resell to a third party and / or to offer Admission Tickets with a commercial purpose or to sell or resell to third parties;

5.2 If AquaConSoil has valid reasons to believe that the Visitor is not the original purchaser of the Admission Ticket and / or the Admission Ticket has been sold or resold and / or the Admission Ticket has been forged, AquaConSoil 2025 reserves the right to withdraw the relevant Visitor to deny access to the Event without being obliged to repay the entrance fee to the Visitor.

Article 6 Exhibition – Application

6.1 The applicant is bound by his application for eight days after the closing date for applications given in the registration form and not longer than six weeks prior to the opening of the exhibition if authorisation has not been granted in the meantime. If an application is received later or after the closing date for applications, the applicant shall be bound by a fortnight.

6.2 The Exhibition Fee for booths are shown in the application form. The Exhibitor shall be informed in advance, if so requested, of the costs of supply systems to be installed at his request and of other subsidiary services, e.g. water, electric power supplies;

6.3 Invoice amounts shall be paid punctually before the start of the Event. The contract between AquaConSoil 2025 and Exhibitor is considered concluded upon receipt of the admission confirmation or invoice by the Exhibitor. Granted admission may be cancelled if the conditions required for such admission are not or no longer fulfilled;

6.4 AquaConSoil 2025 is entitled to terminate the contract immediately, if the Exhibitor remains in default despite two previous default notices. In such a case, 25% of the booth rental shall be charged to cover any resulting expenses;

6.5 AquaConSoil 2025 has the right to dispose of booths whose Exhibitors have not heeded repeated default reminders at its own discretion. Moreover, AquaConSoil 2025 may refuse to issue Exhibitor passes and refuse the Exhibitor the use of the booth;

6.6 AquaConSoil 2025 holds a lessor lien for all unfulfilled obligations and resulting expenses and applies to all exhibits brought to the Exhibition. AquaConSoil 2025 is not liable for accidental damage or loss of goods covered by the lien and has the right to sell such goods upon written notification hereof. It is assumed that the Exhibitor is the sole proprietor of the goods concerned.

Article 7 Exhibition - Admission

7.1 The right to admit Exhibitors and individual exhibits is incumbent solely on AquaConSoil 2025. AquaConSoil 2025 is entitled to limit the number of registered exhibits and to alter the size of registered floor space if conceptionally necessary;

7.2 AquaConSoil 2025 may exclude individual Exhibitors and suppliers from the Exhibition for legitimate reasons, such as lack of space. AquaConSoil 2025 may restrict Exhibition admission to particular Exhibitors, suppliers or visitor groups should this be required to serve the purpose of the exhibition. The exclusion of competing must not be requested or confirmed;

7.3 Should justified complaints or objections be made in connection with exhibited merchandise or the business practice of a participating company, AquaConSoil 2025 is entitled and authorised to act in the interest of all concern and remedy the problem accordingly. Moreover, AquaConSoil 2025 has the right to cancel existing contracts for subsequent exhibitions due to the nonfulfillment of fundamental conditions laid down in the contract;

Article 8 Exhibition - Booth Assignment

8.1 Booths shall be assigned by AquaConSoil based on the concept and theme of the Exhibition. The date of receipt of the application is irrelevant. Special requests are to be taken into consideration where possible;

8.2 The Exhibitor shall be notified in writing of the location of the booth. As a rule, notification hereof is given in connection with the admission confirmation and hall and booth number. If the contents of the booth confirmation deviate from the contents of the Exhibitor's application, the contract is based on the substance of the booth confirmation. Complaints must be made in writing within 8 days of receipt of notification;

8.3 The right of objection cannot be claimed on the grounds of the non-consideration of specialities/wishes;

8.4 The Exhibitor is obliged to accept a minimal reduction in the assigned floor space, where this is required for technical and safety reasons. The reduction may be a maximum of 10 cm in width and length respectively and does not constitute reasons for rental reduction. This does not apply for prefabricated booths or systems booths that have been expressly registered as such. A booth may only be relocated for mandatory reasons. AquaConSoil 2025 is obliged to offer the respective Exhibitor an equivalent booth floor space;

8.5 AquaConSoil 2025 reserves the right to alter the location of entrances, exits, emergency exits and passages where this considered necessary;

8.6 AquaConSoil 2025 is obliged to notify Exhibitors in writing of any alterations referring to the location, size or type of booth.

Article 9 Exhibition - Design and outfitting of the booth

9.1 During the Exhibition the name of the Exhibitor shall be displayed in a readily identifiable form. The Exhibitor is responsible for outfitting his booth, within the scope of any instructions on the part of the organisers with respect to a standardized form of construction. The guidelines issued by AquaConSoil 2025 should be adhered to ensure a unified appearance. If the Exhibitor sets up his own booth, one may be required to submit measured drawings, for all approval prior to commencing work. The use of pre-fabricated and module-system booths should be expressly stated in writing. The name of the firms commissioned to execute the design and the construction work on the booth shall be submitted to the exhibition management. Booth boundaries may not be crossed under any circumstances. The prescribed height of the booth (max. 2.50 m) may not be exceeded without the expressly written consent of the exhibition management. Please also note that you must contact the conference secretary in case that you are bringing or shipping goods with a weight of more than 1,000 kg;

9.2 AquaConSoil 2025 is authorised to request the removal or alteration of exhibition booths whose installation has not been approved or does not conform to exhibition requirements. Should the Exhibitor fail to comply with this written request within 24 hours, AquaConSoil 2025 is entitled to remove or alter the booth at the Exhibitor's expenses. If it is necessary to close the booth for the same reason, the Exhibitor is not entitled to claim reimbursement of the booth rental.

Article 10 Exhibition - Construction

10.1 The construction, design and safety of booths are the responsibility of the Exhibitor and must be in accordance with the general rules as well as the specifications laid down in the technical

documentation of the Palais de Congrès Liège, and should be discussed and approved by AquaConSoil 2025. All necessary booth equipment (such as tables, dividing walls, etc.) can be ordered directly via the exhibition brochure prior to the conference;

10.2 The Exhibitor is obliged to complete the construction of the booth within the specified deadline. If construction has not been commenced before the assigned time by the AquaConSoil 2025 or 16:00h the day before the opening of the Exhibition, AquaConSoil 2025 has the right to allocate the booth in the interest of the general Exhibition layout-. Moreover, the Exhibitor is still liable to AquaConSoil 2025 for the full rent and any other incurred expenses. Under no circumstances the Exhibitor is entitled to damage claims;

10.3 Booth boundaries must be strictly observed, particularly in the interest of safety. If the Exhibitor fails to observe the confines of the booth areas outside the allocated booth area, AquaConSoil 2025 reserves the right to withhold or suspend any services ordered by the Exhibitor;

10.4 Complaints concerning the location, size or type of booth must be made in writing to AquaConSoil 2025 before booth construction has commenced and no later than one day after the specified commencement date;

10.5 All materials used for constructions must be fireproof;

10.6 Exhibition booths which are not dismantled until the specified deadline or left exhibits are removed at the expenses of the Exhibitor. The exhibits are stored with non-warranty of the organisers at the exhibition forwarding remover.

Article 11 Exhibition - Utilities and furniture

11.1 Utilities will be provided by the Palais de Congrès Liège, for which their respective conditions apply;

11.2 Exhibition furniture and equipment will be provided by Vision, for which their respective conditions apply;

11.3 Terminals and equipment that do not comply with the relevant regulations – in particular VDE regulations – or whose consumption is higher than reported may be removed from the Exhibition premises at the Exhibitor's expense or put out of order;

11.4 The booth tenant shall be liable for any damage caused by the use of unregistered terminals, or by installations that have not been executed by the approved installation firms;

11.5 AquaConSoil 2025 is not liable for interruptions or fluctuations that may occur in power, water, gas and air pressure supplies.

Article 12 Exhibition - Security, safety and domiciliary rights

12.1 The ground and the halls shall be generally guarded by the Palais de Congrès Liège without liability for losses or damage;

12.2 The Exhibitor is solely responsible for supervising and guarding his booth, also during construction and dismantling periods. Special guards may be employed only with the consent of AquaConSoil 2025;

12.2 AquaConSoil 2025 may issue rules of the house;

12.4 Exhibitors and their employees may enter the premises and the halls only one hour prior to the opening of the Exhibition. They must leave the halls and premises of the exhibition at the latest one hour after closing time.

12.5 Machinery and equipment shall comply with the relevant safety and accident prevention regulations. The Exhibitor is liable for any personal injury or damage to property that occurs through his booth operation.

Article 13 Exhibition - Acceptance of General Terms and Conditions and domiciliary rights

13.1 With the application the Exhibitor accepts the "General Terms and Conditions AquaConSoil 2025" and the domiciliary rights. Contraventions entitle AquaConSoil 2025 to closure of the booth at the Exhibitor's own risk and expense, whereby the latter has no claim to compensation.

Article 14 Exhibition - Withdrawal

14.1 Should AquaConSoil 2025 exceptionally permit the withdrawal from the contract after the confirmation of the Exhibitor's application or admission, 25% of the rental shall be charged as well as any expenses incurred by the Exhibitor out of the existing orders upon the request of the Exhibitor. In this case, the Exhibitor has the right to prove that no or little damage has been caused to the organiser;

14.2 Application for rescission of the contract must be made in writing. It shall be deemed to be legally binding only if AquaConSoil 2025 also gives its consensus in writing;

14.3 AquaConSoil 2025 may make such rescission depend on a subsequent rental to another Exhibitor. Rental to a new Exhibitor corresponds a release from the contract for the original Exhibitor, but the latter shall pay any difference between the actual and the original rent, plus any contributions payable pursuant to paragraph 1;

14.4 If the booth cannot be rented to any other Exhibitor, AquaConSoil 2025 is entitled to move another Exhibitor to the unoccupied booth or to fill the booth in some other manner. The original holder is not entitled to claim any reduction in the booth rental. Any costs incurred for decoration or filling the unoccupied booth is to be borne by the original holder.

Article 15 Obligations Visitor and Exhibitor

15.1 The Visitors and Exhibitors are obliged to comply with all safety rules that apply at the Location and furthermore to follow all instructions from the staff present, the COVID protocol, security, the fire brigade, the police, and other authorized persons;

15.2 The Visitor and Exhibitors are obliged to cooperate with generally applicable COVID laws and regulations from the government as well as the protocol drawn up by AquaConSoil 2025 during the Event. Any costs for submitting a negative COVID test result if required for access are at the Visitor's and/or Exhibitor's expense;

15.3 The Visitors and Exhibitors must be in possession of a valid and undamaged Admission Ticket, which Visitors and Exhibitors must show at the entrance and / or during the Event upon first request of AquaConSoil 2025 and / or staff at Location;

15.4 At the entrance and / or during the Event, at the first request of AquaConSoil 2025 and / or staff at the Location, the Visitors and Exhibitors may be asked to show a valid proof of identity or student pass;

15.5 The Visitor and Exhibitors are not allowed to bring pets or other animals, glassware, plastic, alcohol, drugs, weapons, or other dangerous objects and objects that may cause a nuisance to the Event and / or to take with you to the Location. Exception: guide dogs and police/watch dogs;

15.6 The Visitors and Exhibitors are not permitted to harass and / or hinder other visitors and staff present during the Event.

Article 16 Rights AquaConSoil 2025

16.1 AquaConSoil 2025 reserves the right before and during the Event to deny the Visitor or Exhibitor access to the Event and / or to remove the Visitor or Exhibitor from the Event, if AquaConSoil 2025 deems this reasonably necessary to maintain the safety and health of other visitors and public order;

16.2 If the Visitor or Exhibitor fails to fulfil any obligation under the Agreement, AquaConSoil 2025 has – without prejudice to the aforementioned remedies for AquaConSoil 2025 – the right to declare the Admission Ticket invalid and / or the Visitor or Exhibitor access to deny the Event and / or to remove the Visitor or Exhibitor from the Event without being obliged to refund the entrance fee to the Visitor or Exhibitor;

16.3 The Visitor or Exhibitor of the Event is obliged to follow the rules as stated by the General Data Protection Regulation (GDPR) regarding the taking of pictures or videos, and processing of personal data of Visitors and / or Exhibitors;

16.4 AquaConSoil 2025 reserves the right to make changes to the programme and the content of the conference or related meetings as well as to adjust the speaker team and / or entertainment;

16.5 In the event of a speaker, entertainer or programme component failing, no (partial) refund of the invoice amount will be made. The Visitor and / or Exhibitor can also not claim damage, lost income or other costs incurred. AquaConSoil 2025 will endeavor to schedule a replacement speaker, entertainer or replacement part of the programme;

16.6 All intellectual property rights (including but not limited to copyright), concerning all (already existing and still to be developed) conference and meeting documents, rest exclusively with Deltares. Deltares has the exclusive right to publish and reproduce these works.

Article 17 Liability and indemnity

17.1 Attending the Event and / or entering the Location is expressly at the Visitor's and Exhibitor's own risk, on the understanding that AquaConSoil 2025 is not liable for physical injury and damage to goods, such as but not limited to clothing, whether or not inflicted, by other visitors;

17.2 AquaConSoil 2025 is only liable for damage suffered by the Visitor and Exhibitor as a result of a shortcoming attributable to AquaConSoil 2025 in the fulfilment of the Agreement;

17.3 The total liability of AquaConSoil 2025 due to attributable shortcoming in the fulfilment of the Agreement is limited to compensation for direct damage, on the understanding that this liability is at all times limited to the amount that will be paid out under Deltares' legal liability insurance;

17.4 Liability of AquaConSoil 2025 for indirect damage, including consequential damage, lost profit, lost savings, and damage due to business interruption, is excluded;

17.5 A condition for any right to compensation to arise is always that the Visitor or Exhibitor reports the damage to AquaConSoil 2025 in writing within 48 hours of its occurrence;

17.6 If AquaConSoil 2025 directly or indirectly engages subordinates of AquaConSoil 2025, non-subordinates, auxiliary persons, and / or other persons in the implementation of the Agreement, any liability of AquaConSoil 2025 pursuant to Article 6:76 BW, Article 6: 170 BW, Article 6: 171 BW and article 6: 172 BW are excluded and AquaConSoil 2025 is not liable for damage caused by these persons, unless there is intent or gross negligence on the part of managers of AquaConSoil 2025;

17.7 AquaConSoil 2025 will strive for the Event to be performed according to the announced time schedule as much as possible. AquaConSoil 2025 is not liable for deviations therein and for the damage that may ensue for the Visitor or Exhibitor;

17.8 The Visitors and Exhibitors are deemed to be familiar with the Event programme. AquaConSoil 2025 does not accept any liability with regards to the manner of execution by the Speakers and the length of the presentations during the event;

17.9 The Visitors and Exhibitors will indemnify AquaConSoil 2025 against all claims from third parties with regards to damage for which the Visitor or Exhibitor is liable to those third parties by law. The Visitor or Exhibitor will compensate AquaConSoil 2025 for any damage, including all legal costs incurred by AquaConSoil 2025, which may be the result of any claim from those third parties;

17.10 AquaConSoil 2025 excludes any liability for inaccuracies in the material, presentations and / or reference work offered;

17.11 If several Exhibitors rent a booth together, each of them is jointly and severally liable. In the application, they shall name an authorised representative and AquaConSoil 2025 needs only to negotiate with the latter. Notices to the authorised representative named in the application shall be deemed to be notices to the Exhibitor (in the case of joint booths);

17.12 AquaConSoil 2025 is not liable for damage to exhibits or booth equipment or any consequential damage and excludes, also for its staff as well as for the Palais de Congrès Liège , all liability for damage to these except in cases of intent or gross negligence, where proof that the damage has been incurred by AquaConSoil 2025 has been provided;

17.13 Exhibitors are strongly advised to ensure their exhibits accordingly and acquire liability insurance at their own expenses. It is recommended that the Exhibitor take out transport and Exhibition insurance for the Exhibition booth and exhibits;

Article 18 Force majeure

18.1 In case of force majeure, AquaConSoil 2025 will have the right to reschedule or cancel the Event;

18.2 Force majeure is understood to mean: any circumstance beyond the control of AquaConSoil 2025, as a result of which the fulfilment of obligations of AquaConSoil 2025 towards the Visitor or Exhibitor is wholly or partly prevented or as a result of which fulfilment of obligations cannot reasonably be expected of AquaConSoil 2025, such as but not limited to: non-attributable shortcoming of AquaConSoil 2025 or of persons used by AquaConSoil 2025 in the performance of the Agreement, such as auxiliary persons and contractors of AquaConSoil 2025, strike, work exclusion, illness, import, export and / or transit ban, transport problem, machine breakdown, traffic disruptions, energy disruptions, delivery problems, changed regulations, government measures, terrorism (- threat), death of a member of the Royal Family, non-fulfilment of the obligations by suppliers of AquaConSoil 2025, disruptions in production, extreme weather conditions , natural disasters, pandemics, war and / or threat of war, disruptions in the regular supply of goods to be delivered by Suppliers or third parties, as well as water and energy supplies and / or other reasons that prevent the Event from going ahead in a responsible manner;

18.3 If AquaConSoil 2025 cancels or moves the Event to another date in case of force majeure, the Admission Ticket is valid for that new date. If the Visitor is unable to attend on the new date, the Visitor has the right to request a refund of the fee. This right to a refund of the Visitor exists for four weeks from the date on which the cancelled Event would take place after presentation of a valid, undamaged Admission Ticket;

18.4 In case of unforeseen events (such as mentioned in article 18.2) are making the planned realization of the Exhibition impossible, this entitles AquaConSoil 2025 to:

- a) Cancel the Exhibition prior to its opening.
 - If cancellation takes place more than 30 days but not more than 3 months prior to the opening date, 25% of the booth rental will be charged to cover costs;
 - If cancellation takes place in the last 30 days prior to the opening date, the contribution towards expenses shall be raised to 50%. Furthermore, any expenses incurred at the Exhibitor's request shall be paid as well;
- b) Postpone the date of the Exhibition

- Exhibitors who can prove that the exhibition will then coincide with another exhibition for which the exhibitor has already got a firm booking may be released from the contract;
- c) Shorten the duration of the Exhibition or break it off
 - Exhibitors are neither entitled to be released from the contract nor will any reduction in the booth rental be allowed;
 - In all cases, AquaConSoil 2025 shall make decisions of such serious nature in cooperation with the appointed committees or Exhibitors or advisory boards and give notice as early as possible. Claims for damages are barred for both parties in all cases.

Article 19 Personal data

19.1 If AquaConSoil 2025 processes personal data of Visitors and / or Exhibitors, AquaConSoil 2025 will do this in accordance with the General Data Protection Regulation (GDPR) and / or in accordance with the Privacy statement (<https://aquaconsoil.com/contact/privacy>). If the applicant is different from the participant, the applicant guarantees that the Visitor and / or Exhibitor whose personal data is provided has been informed about the processing of his / her data by AquaConSoil 2025 and that the applicant has the consent of the participant to transfer his / her personal data to AquaConSoil 2025;

19.2 If sound and picture recording within a booth is planned, the Exhibitor and / or Visitor is bound to respect the corresponding local rights, to apply for the corresponding permits at the notified bodies and to respect the rules following the General Data Protection Regulation;

19.3 Professional photographs, drawings and films may only be made on the Exhibition grounds by authorised companies or individuals and must respect the rules following the General Data Protection Regulation.

Article 20 Invalidity

20.1 The nullity of any provision of the Agreement does not affect the validity of the other provisions of the Agreement. In the event of invalidity of any provision, the parties will conclude a further agreement in connection with the subject of the relevant provision that approximates the parties' intention as much as possible.

Article 21 Applicable law and competent court

21.1 The Agreement is exclusively governed by Dutch law and all disputes arising from and / or related to the Agreement will be submitted to the competent court in place, to the exclusion of any other forum. In cases not provided for by these conditions, AquaConSoil 2025 will make reasonable arrangements.

Article 22 Complaints procedure

22.1 Complaints can be submitted in writing or by e-mail to: Deltares, attn: AquaConSoil 2025, Boussinesqweg 1, 2629 HV Delft, the Netherlands. Email: aquaconsoil@deltares.nl
The receipt of the complaint will be confirmed in writing to the submitter within 7 working days. The handling of the complaint is the responsibility of the management of Deltares and will be treated confidentially. The submitter will receive a written response within 2 weeks.